

Customer Application

Thank you for your request to become a customer. The information on this page is required for all new customers. If credit is required, please complete relevant information on subsequent pages.

Business contact information

Company Name:

ABN:

Trading As:

Contact name:

Site Phone:

Mobile:

E-mail:

Delivery Address:

Suburb:

State:

Postcode:

In business since:

Sole trader:

Partnership:

Limited liability:

Other:

Business and credit information

Postal address (if different to delivery address):

Suburb:

State:

Postcode:

Accounts Payable Contact:

Telephone:

Mobile:

E-mail:

Bank name:

Bank address:

Phone:

Suburb

State

Postcode:

Select Preferred Payment Method: (note first order must be paid prior to delivery)

Pay By Credit Card
when placing order

No Further Info needed. This is the default payment for new customers. Payment accepted for Visa, Mastercard and Amex.

7 Day Account

Please Complete Credit Application – Page 3

Direct Debit or Credit Card

Please Complete Credit Application and Direct Debit Request – Pages 3 and 4

Credit Application – Terms and Conditions

Thank you for your request to become a Credit Customer of Achieve Logistics Solutions Pty Ltd, trading as Achieve Cafe Provisions (ABN: 52 133 914 048). This Credit Application & Agreement (the “Application”) must be fully completed, signed and returned by you (the “Applicant/Customer”) to consider your credit request.

1. Achieve Cafe Provisions may in assessing the application for credit obtain personal information and seek from a credit reporting agency or other credit provider information about my/our credit arrangement and I/we understand that this information may include my/our credit worthiness, credit history or credit capacity that the credit providers are allowed to give or receive pursuant to the Privacy Act and Privacy Amendment Act.
2. The applicant(s) must inform Achieve Cafe Provisions in writing within seven (7) days of any change of his/her/ their business details or corporate structure.
3. Achieve Cafe Provisions reserves the right to refuse or withdraw the applicant(s) credit facilities at any time in the event that the applicant is in breach of these terms and conditions.
4. Following suspension/cancellation of the credit limit taking effect all moneys owing to Achieve Cafe Provisions for services supplied and invoiced shall be due and payable immediately, and all services yet to be invoiced shall become due and payable within 7 days of the relative invoice.
5. All contracts between Achieve Cafe Provisions and the Applicant shall be deemed to have been entered into in the State of NSW and shall be construed according to the laws of the State of NSW.
6. I/We acknowledge that if the account is overdue, Achieve Cafe Provisions at its discretion, reserves the right to refer the account to a Debt Collection Agency and/or solicitor for collection and I/We agree to be responsible for all collection costs and expenses incurred in collecting overdue accounts.
7. I/We acknowledge and agree that Interest is payable on all overdue accounts and will be calculated from the due date until paid. Interest is to be calculated in accordance with the NAB Bank Excess Drawing Interest Rate as at the invoice due date.
8. I/We acknowledge that the information provided within this application has been read and understood by me/us, and I/we declare that all the information is true and correct in every detail and I/we acknowledge that if credit is given, credit will be provided in reliance upon the information supplied by me/us herein.
9. If selecting Direct Debit/Credit as payment method, note that Payrix is the service provider for Achieve Cafe Provisions. There is no fee for Direct Debit from a bank account. Dishonour transaction fee is \$9.50. Fees for credit Card will be charged directly to you. Current fees for credit card payments are 1.5% for Visa/Mastercard and 1.9 % for AMEX.

Business/ Trade references

Reference 1 - Company name:

Address:

Suburb:

Postcode:

Phone:

Contact Name:

E-mail:

Reference 2 - Company name:

Address:

Suburb:

Postcode:

Phone:

Contact Name:

E-mail:

Reference 3 Company name:

Address:

Suburb:

Postcode:

Phone:

Contact Name:

E-mail:

I hereby certify that the information contained herein is complete and accurate. This information has been furnished with the understanding that is to be used to determine the amount and condition of the credit to be extended.

Signature Required

Signature



Full Name (Print)

Date

Signature Required

Signature



Full Name (Print)

Date

GUARANTEE (Must be completed where applicant is a company)

In consideration of Achieve Cafe Provisions entering into an agreement to provide credit and/or services to the applicant/customer, the Guarantor(s) named below and I/we, being Director/s or other authorised officer/s of the applicant/customer named in the application for credit herein, hereby guarantees to Achieve Cafe Provisions by execution of this application on behalf of the applicant/customer the due and punctual payment pursuant to Achieve Cafe Provisions' payment terms and conditions contained in the above terms and conditions and I/We shall not be released from liability under this Guarantee otherwise than by the payment in full of the moneys payable by and the performance and observance of all of the obligations of the applicant/customer under these terms and conditions of trade. This Guarantee shall be continuing and shall not be discharged by the winding up of the customer and shall bind the successors and legal personal representatives of the Guarantor.

Signature Required

Signature



Full Name (Print)

Date


Signature Required

Signature



Full Name (Print)

Date

Direct Debit Request	
Request and Authority to debit the account named below to for weekly purchases from Achieve Cafe Provisions ('the Business') ABN 52 133 914 048	
Request and Authority to debit	<p>Your Name / Company Name "you"</p> <p>_____</p> <p>request and authorise Achieve Cafe Provisions to arrange, through Payrix Australia, a debit from your nominated account for weekly purchases from the Business.</p> <p>This debit or charge will be made through Payrix Australia from your account held at the financial institution you have nominated below and will be subject to the terms and conditions of the Direct Debit Request Service Agreement (DDRSA).</p>
<p>Nominate either,</p> <p>1. Direct Debit from your Bank Account – No fees apply or</p> <p>2. Direct Credit from your Credit Card – 1.5 % surcharge applies for Visa/Mastercard, 1.9% surcharge for Amex</p>	
<p>1. If Choosing Direct Debit from Bank Account, Complete this Section</p>	<p>Financial institution name _____</p> <p>Branch _____</p> <p>Names on account _____</p> <p>BSB number (Must be 6 Digits) _____</p> <p>Account number _____</p>
<p>Insert the name and address of financial institution at which account is held</p> <p>Insert details of your account to be debited</p>	
<p>2. If Choosing Direct Credit from Credit Card, Complete this Section</p>	<p>Name on card _____</p> <p>Card Number _____</p> <p>Expiry Date _____</p>
<p>Insert the name on your card and your credit card number plus expiry date.</p>	
<p>By signing you have understood and agreed to the terms and conditions governing the debit arrangements between you and the business as set out in this Request and in your Direct Debit Request Service Agreement.</p>	
<p>Insert your signature</p>	<p>Signature  _____</p> <p>Date Signed _____</p>

TERMS AND CONDITIONS

This Agreement is designed to explain what your obligations are when undertaking a Direct Debit arrangement with Payrix Australia and the Business. It also details what our obligations are to you as your Direct Debit Provider. We recommend you keep this agreement in a safe place for future reference. It forms part of the terms and conditions of your Direct Debit Request (DDR) and should be read in conjunction with your DDR form

I/We hereby authorize Payrix Australia Pty Ltd (ABN: 63 135 196 397) Direct Debit User ID 382220 to make periodic debits on behalf of the "Business" as indicated on the front of this Direct Debit Request (herein referred to as the Business)

I/We acknowledge that Payrix Australia is acting as a Direct Debit Agent for the Business and that Payrix Australia does not provide any goods or services and has no express or implied liability in regards to the goods and services provided by the Business or the terms and conditions of any agreement with the Business.

I/We acknowledge that Payrix Australia and the Business will keep any information (including account details) contained in the Direct Debit Request confidential. Payrix Australia and the Business will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.

We will only disclose information that we have about you:

- (a) to the extent specifically required by law; or
- (b) for the purposes of this agreement (including disclosing information in connection with any query or claim).

I/We acknowledge that the debit amount will be debited from my/our account according to the Direct Debit Request, this Agreement and the terms and conditions of the agreement with the Business.

I/We acknowledge that bank account details have been verified against a recent bank statement to ensure accuracy of the details provided. If uncertain you should contact your financial institution.

I/We acknowledge that it is my/our responsibility to ensure that there is sufficient cleared funds in the nominated account by the due date to enable the direct debit to be honoured on the debit date. Direct debits normally occur overnight; however transactions can take up to three (3) business days depending on your financial institution. I/We acknowledge and agree that sufficient funds will remain in the nominated account until the direct debit amount has been debited from the account and that if there are insufficient funds available, I/We agree that Payrix Australia will not be held responsible for any fees and charges that may be charged by your financial institution.

I/We Acknowledge that there may be a delay in processing if:

- 1) There is a public or bank holiday on the day, or any day after the debit date
- 2) A payment request is received by Payrix Australia on a day that is not a Banking Business Day
- 3) A payment request is received after normal operational hours, being 2.30pm Monday to Friday. Any payments that fall due on any of the above will be processed on the next business day.

I/We authorise the Business to vary the amount of the payments from time to time as provided for within the Business agreement. I/We authorise Payrix Australia to vary the amount of the payments upon instructions from the Business.

I/We do not require Payrix Australia to notify me/us of such variations to the debit amount.

I/We acknowledge that the total amount billed will be for the specified period for this and/or subsequent agreements and/or amendments.

I/We acknowledge that the Business is to provide 14 days notice if proposing to vary the terms of the debit arrangements.

I/We acknowledge that variations to the debit arrangement will be directed to the Business.

I/We acknowledge that any request to stop or cancel the debit arrangement will be directed to the Business.

I/We acknowledge that any disputed debit payments will be directed to the Business. If no resolution is forthcoming you are advised to contact your financial institution.

I/We acknowledge that if a debit is returned by my/our financial institution as unpaid, I/We will be responsible for any fees and charges for each unsuccessful debit in addition to any financial institution charges and collection fees, including and not limited to any solicitor fees and collection agent fees appointed by Payrix Australia.

I/We authorise Payrix Australia to attempt to re-process any unsuccessful payments as advised by the Business.

I/We acknowledge that if specified by the Business, a setup, variation, dishonour, SMS or processing fees may apply as instructed by the Business.

I/We authorise:

- 1) The Debit User to verify details of my/our account with my/our financial institution
- 2) The Financial Institution to release information allowing the Debit User to verify my/our account details.

Payrix Australia Pty Ltd

ABN: 63 135 196 397

P.O Box 6290, Upper Mt Gravatt, Queensland

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